DEPARTMENT OF SOCIAL SERVICES 744 P Street, Sacramento, CA 95814



September 17, 1986

ALL-COUNTY INFORMATION NOTICE I- 87-86

TO: ALL COUNTY WELFARE DIRECTORS

SUBJECT:

INTERCEPTION OF STATE INCOME TAX REFUNDS TO COLLECT DELINQUENT

RESTITUTION OF AFDC OVERPAYMENTS AND FOOD STAMP OVERISSUANCES -

REFERENCE:

AFDC/FS INTERCEPT PROGRAM

The State Department of Social Services (SDSS), in conjunction with the State Controller's Office and the Franchise Tax Board (FTB) will again administer a State income tax refund Intercept Program for Tax Year (TY) 1986. This Program is designed to facilitate the collection of delinquent restitution of Aid to Families with Dependent Children (AFDC) overpayments and Food Stamp (FS) overissuances. This program has proved to be an effective collection device, with over \$4.1 million dollars in tax refunds intercepted this year alone.

We would like to remind the counties of the instructions regarding recoupment action under the following court cases, <u>Angus v. Woods</u>, <u>Collins v. Woods</u>, and <u>Stevens v. McMahon</u>. Specific instructions are contained in ACL 80-73, ACL 84-93, ACL 85-41, and ACL 85-67, respectively for any collection activity including intercept. Please be sure that cases submitted are not in conflict with the above All County Letters.

This letter provides the following: (1) instructions for participation (Attachment 1), (2) a timetable of activities (Attachment 2), and (3) necessary forms which must be completed in order to intercept TY 1986 State income tax refunds (Attachments 3 through 8).

If your county plans to participate in the AFDC/FS Intercept Program, please complete Attachment 3, "Participation Agreement", by October 1, 1986 and return it to:

State Department of Social Services Fraud Program Management Bureau Attention Intercept Coordinator 744 P Street, M.S. 19-26 Sacramento, CA 95814

Because of the effectiveness of the AFDC/FS Intercept Program in aiding in the collection of AFDC overpayments and FS overissuances, the Department encourages all counties to participate. If you have any questions or comments, please contact Dave Fairchild of the SDSS Fraud Program Management Bureau at (916) 924-2836.

ROBERT A. HOREL Deputy Director

Attachments

cc: CWDA

INSTRUCTIONS

1. Submission Criteria

It is important to note at the outset that certain limitations are imposed on the AFDC/FS Intercept Program. Section 8790.2 of the State Administrative Manual provides, in part:

"The offset procedure augments rather than replaces existing tax and other collection procedures and is for use when effective procedure does not exist and the State would otherwise suffer loss. An agency's remedy under the special laws applicable to its particular program and the general laws of the State is normally more appropriate and should be used unless circumstances are such that the offset procedure is the most logical method of collection . . . "

Therefore, based on the above provision, the following cases are $\underline{\text{not}}$ eligible for intercept:

- (1) Cases which are still eligible for grant adjustment or allotment reduction,
- (2) Cases in which the individual is making regular restitution payments,
- (3) Cases in which the time to request a state hearing has not lapsed, and
- (4) Cases in which the individual has requested a state hearing or is awaiting a decision from a state hearing.

The following types of delinquent restitution accounts are eligible for submission:

- (1) Non court-ordered restitution of AFDC overpayments. The county must have a "right of recovery", pursuant to SDSS regulations which existed at the time of the overpayment, unless modified by the ACL's that were cited in the cover letter.
- (2) Civil or criminal court-ordered restitution of AFDC overpayments.
- (3) Civil or criminal court-ordered restitution of food stamp benefit overissuances as a result of an Intentional Program Violation (IPV).
- (4) Restitution of food stamp benefit overissuances which are the result of an Intentional Program Violation as determined by an administrative disqualification hearing.
- (5) Non court-ordered restitution of all Food Stamp claims which have not been terminated and for which the household has failed to respond to a written demand letter. This includes inadvertent household error claims and administrative error claims.

2. Restitution Account Information

Restitution account information can be submitted by magnetic computer tape or by input document. Only the following restitution account information is required to be submitted:

- (1) County number and name (Example: 38-San Francisco)
- (2) Name of individual
- (3) Social Security Number of individual
- (4) Type of case, (i.e., AFDC or FS). AFDC and FS accounts must be listed separately.
- (5) Total amount of <u>delinquent AFDC</u> or FS restitution owed. The amount must be at least ten dollars.
- (6) Case, district, and/or worker numbers. Information contained in this field is optional.
 - a. Counties Submitting Magnetic Computer Tape

Counties submitting restitution account information on magnetic computer tape should follow the instructions provided in Attachment 4, "AFDC/FS Intercept Program: Magnetic Tape Restitution Record Description". Any questions regarding automated input should be directed to:

State Department of Social Services Systems Maintenance Bureau Attention Ms. Janet Carthen 744 P Street, M.S. 19-58 Sacramento, CA 95814 (916) 924-2780

b. Counties Submitting Input Documents

Counties submitting input documents should follow the instructions provided in Attachment 5, "AFDC/FS Intercept Program: Input Document Restitution Record Description". Please follow the instructions carefully because any incorrectly completed input forms will be rejected. Time constraints preclude editing the input documents and returning the forms to the county for correction.

The input document form, Attachment 8, "AFDC/FS Intercept Program: Restitution Account Input Document", must be duplicated locally.

To allow the SDSS to intercept state income tax refunds for TY 1986, participating counties must send all restitution account information, magnetic tape or forms, no later than October 1, 1986, to:

State Department of Social Services Computer Facilities Bureau Production Control Attention AFDC/FS Intercept Program 744 P Street, M.S. 19-13 Sacramento, CA 95814

3. Limited Assignment/Certification of Correctness

In addition to the restitution account information, counties are also required to submit the following:

- (1) A "Statement of Limited Assignment of AFDC/FS Restitution" from each participating county to the SDSS.
- (2) A "Certificate of Correctness" regarding the validity and amount of delinquent restitution.

Attachment 6, "Limited Assignment of Delinquent Restitution", is designed to meet these requirements and should be completed by October 1, 1986. Mail the form to:

State Department of Social Services Fraud Program Management Bureau Attention Intercept Coordinator 744 P Street, M.S. 19-26 Sacramento, CA 95814

4. Deletions/Adjustments

The county must develop an internal procedure to flag and monitor all cases submitted for intercept in order to ensure that the case continues to meet the criteria for a state income tax refund intercept. It an individual updates the account or pays it off in full after his/her name has been submitted for an intercept, the county shall submit the name for adjustment within ten calendar days to avoid an incorrect intercept of that individual's income tax refund. Changes (decreases, or deletions) may be submitted at any time after the initial information is sent to the SDSS. Also, if it is discovered that an individual's income tax refund was erroneously requested for intercept and the refund has not been intercepted, the county shall submit a deletion request. Attachment 7, "AFDC/FS Intercept Program: Modification Request", is provided for the purpose of submitting adjustment requests. Submit the request to:

State Department of Social Services Fraud Program Management Bureau Attention Intercept Coordinator 744 P Street, M.S. 19-26 Sacramento, CA 95814

5. Reimbursement of State Income Tax Refund for Wrongful Intercept

All counties participating in the AFDC/FS Intercept Program are required to establish and utilize a mechanism for promptly (within ten calendar days after decision has been made to refund money) refunding to the individual monies intercepted for which: (1) a request for intercept has been submitted to the SDSS in error; or (2) a deletion request has been submitted to the SDSS and the intercept has already occurred before the deletion request is processed by FTB.

6. Designation of County Contact Person(s)

It is the responsibility of the county agency to appoint a representative to handle all local level inquiries concerning the AFDC/FS Intercept Program. Counties are to provide in Attachment 3, "Participation Agreement", the name, unit, and telephone number of this individual. This individual should be one who has authority to resolve all complaints, process delete instructions to SDSS and/or initiate a refund where warranted.

7. Pre-Offset Notification

Upon establishment of a master file, FTB will provide SDSS an address tape. This tape will be used to notify the submitted individuals of the potential offset. If the address is unavailable from FTB the notice will be forwarded to the county for manual addressing. Every effort should be made to locate an address. Obligors for whom there is no address should be removed from the process. Once addressed the notices should be returned to SDSS Systems Unit, MS 12-11, for mailing.

8. Income Tax Intercept

The SDSS will forward a statewide master tape to FTB who will run a continuous match against their master index through 1987.

The SDSS will send the following reports to each county:

(1) County Transaction Error Report (AOI100-A)

The system checks the case record submitted by the county for valid data and rejects those records that do not meet the validation criteria. This report lists the rejected cases.

(2) Duplicate Cases Report (AOI150-A)

Cases with the same county number, SSN, last name, and aid type are considered duplicate cases. The system will only accept the case with the largest overpayment or overissuance amount and will reject the others. This report lists the rejected cases.

(3) County Weekly FIB Intercept Report (A0I550-A)

This report lists individuals whose state income tax refund was intercepted as well as the address, the restitution amount requested by the county, and the amount actually intercepted.

All county entities administering the AFDC/FS Intercept Program should establish a procedure with their respective treasurers to ensure proper accounting of incoming funds from the State Controller. Note that the State Controller will prepare checks payable to the order of the County Treasurer.

9. County Follow-Up Procedure

Upon receiving the list of intercepts and corresponding funds, the county shall credit each individual account for the AFDC and FS amounts collected through the intercept process.

The total amount of the repayments should then be recorded on Form CA 800, "Summary Report of Assistance Expenditures Aid to Families with Dependent Children, or DFA 209, Status of Claims Against Households", as appropriate.

AFDC/FS INTERCEPT PROGRAM: TIMETABLE

<u>Activity</u> <u>Date</u>

County notifies the SDSS of intent to participate in the AFDC/FS Intercept Program by submitting Attachment 3.

October 1, 1986

County sends Attachment 6 and county restitution account information to the SDSS.

October 1, 1986

The SDSS will send the Annual Report of SDSS Rejects to the county.

November 18, 1986

The SDSS will key enter input documents and merge and edit tapes to produce statewide master tape.

October 1 through November 15, 1986

The SDSS will forward master tape to FTB.

November 15, 1986

Pre-Offset notice sent to taxpayers

December 5, 1986

FTB will edit statewide master tape. The Annual Report of FTB Rejects will be sent to the county.

January 6, 1986

FTB will run continuous matches against the FTB master index through 1986.

beginning February 1, 1987 and ongoing

The county will submit deletions to the SDSS, if necessary.

Ongoing

The SDSS will send the Weekly Report of Matches to the county.

Weekly

FTB will transfer total weekly collections to the State Controller.

Weekly

The State Controller will send to the County Treasurer a check representing the total amount collected for the weekly period.

Weekly

The county welfare department shall credit each recipient's account with the amount intercepted and record the total amount received by the county as a repayment on Form CA-800 or DFA 209.

Ongoing

AFIC/FS INTERCEPT PROGRAM: PARTICIPATION AGREEMENT

Submit this document to:

State Department of Social Services Fraud Program Management Bureau Attention Intercept Coordinator 744 P Street, M.S. 19-26 Sacramento, CA 95814

	Coun	ty will participate in the AFDC/FS Intercept Program
to	collect delinquent resti	tution of AFDC overpayments and FS overissuances.
	Director's Name	
	Director's Signature	Date
	Cases by Type	
1.	Estimated number of case	es county will submit for intercept:/_AFDC / FS
2.	Restitution Account inp	ut information: (Circle one) Magnetic Tape Forms
3.	Name and telephone number AFDC/FS Intercept Progra	er of the county contact person assigned to the am (liaison with the SDSS):
	Name	Title
		Zip CodeTelephone ()_
4.	Name and telephone number handling local level, in Intercept Program. (The	er of the county representative responsible for e., public inquiries concerning the AFDC/FS is person's name and address will be placed on the whose state income tax refunds have been intercepted.)
	Name	Title
	Department	
	Unit /Division	
	Adama	
	Citv	7in Code Talenhore ()

AFDC/FS INTERCEPT PROGRAM: MAGNETIC TAPE RESTITUTION RECORD DESCRIPTION

Automated Input Preparation County KDE Instructions

File Format: Sequential Character Format: EBCDIC

Medium: 9 TRACK tape 1600 BPI or 9 TRACK tape 6250 BPI

Labels: Unlabeled Record Length: 80 bytes

Blocking Factor: 1 record per block

Documentation: A transmittal must accompany the tape. The transmittal should

identify the county name and county number, the number of transaction records and the density (i.e., 1600BPI or 6250 BPI). Most importantly, identify the tape as input to the welfare overpayment intercept process. Example: WELFARE OVERPAYMENTS FTB REFUND INTERCEPT. Please put the type of system which generated the tape (i.e., IBM, HONEYWELL,

BURROUGHS, etc.). Mailing address:

Department of Social Services Computing Facilities Bureau Attention Production Controls 744 P Street, M.S. 19-13 Sacramento. CA 95814

Sort Key: County Number, Social Security Number

Record Items:

- 1. County Number Two (2) digit unsigned numeric field. It is required. Valid values 01 through 58.
- 2. Social Security Number Nine (9) digit numeric field which contains the recipient's SSN. It is required. Cannot start with '8', or '9'.

 May be unsigned or signed according to COBOL format S9(9).
- 3. Last Name Fifteen (15) character alphabetic field which contains the recipient's last name. It is required. Must be left justified with no special characters (i.e., hyphen, apostrophe, etc.).
- 4. First Name Ten (10) character alphabetic field which contains the recipient's first name. It is optional entry. When not used, blank fill. When used, must be left justified with no special characters (i.e., hyphen, apostrophe, etc.).

AFDC/FS INTERCEPT PROGRAM: MAGNETIC TAPE RESTITUTION RECORD DESCRIPTION - Continued

- 5. Middle Initial One (1) character alphabetic field which contains the recipient's middle initial. It is optional entry. When not used, blank fill. When used, must be left justified with no special characters (i.e., hyphen, apostrophe, etc.).
- 6. Amount Delinquent Nine (9) digit numeric field which contains the total amount of the delinquent restitution. It is required. Cents are reduced to zero (i.e., \$10.60 = \$10.00). The decimal character is dropped. Right justified with optional preceding zeros (i.e., \$10.60 = '000001000'. May be unsigned or signed according to COBOL format S9(7)v99. Amount must be at least ten dollars.
- 7. Case Identification Number Fifteen (15) character alpha-numeric field which contains the case identification number. It is optional entry. When not used, blank fill. When used, should be left justified.
- 8. Worker/District Number Five (5) character alpha-numeric field which contains county EW number and/or district. It is optional entry. When not used, blank fill. When used, should be left justified.
- 9. Aid Type One (1) character alphabetic field which contains the aid type. It is required. Must contain 'A' for AFDC cases or an 'F' for Food Stamp cases.
- 10. FILLER Thirteen (13) character field which contains blanks.

TRANSACTION RECORD LAYOUT

FIELD			
NUMBER	ITEM	LENGTH/MODE	<u>POSITIONS</u>
1	County Number	2N	01-02
2	Social Security Number	9N	03-11
3	Last Name	15A	12-26
4	First Name	10A	27-36
5	Middle Initial	1A	37
6	Amount Delinquent	9N	38-46
7	Case Identification Number	15A/N	47-61
8	Worker/District Number	5A/N	62-66
9	Aid Type	1A	67
10	FILLER	13A/N	68-80

AFDC/FS INTERCEPT PROGRAM: INPUT DOCUMENT RESTITUTION RECORD DESCRIPTION

1. COUNTY NUMBER (01-02)

For each document enter county name and number.

2. SOCIAL SECURITY NUMBER (03-11)

Enter recipient's Social Security Number. This field is required and must contain nine digits. The first digit cannot be '8', or '9'.

3. LAST NAME (12-26)

Enter recipient's last name starting in the left most position. This is a required field and must be alphabetic. Use only the letters 'A' through 'Z'. Do not use special characters such as hyphen, apostrophe, etc. If a recipient has aliases, make a separate complete entry for each different last name. (FTB only uses the SSN and first four letters of the last name for matching purposes.)

4. FIRST NAME (27-36)

Enter recipient's first name starting in the left most position. When entered, the characters must be alphabetic.

5. MIDDLE INITIAL (37)

Enter recipient's middle initial. This is not a required field, but if entered, must be alphabetic.

6. DOLLAR AMOUNT DELINQUENT (38-46)

Enter the total amount of the delinquent restitution to the nearest whole dollar (drop cents). This is a required field and must be numeric. The dollar amount should be entered right justified (aligned to decimal point). For example: Seven-hundred and forty-three dollars would be entered as $\frac{1}{1000}$ or $\frac{10074300}{1000}$. AFDC overpayments and Food Stamp overissuances must be listed as separate entries. Amount must be at least ten dollars.

7. CASE IDENTIFICATION NUMBER (47-61)

This is an optional field.

8. WORKER/DISTRICT NUMBER (62-66)

Case identification number and worker/district number are optional county use fields to be used for additional county identification of cases. Data can be entered free form in any desired format. There are no restrictions on alphabetic or numeric characters.

9. AID TYPE (67)

Enter 'A' for AFDC overpayments or 'F' for Food Stamp overissuances. This field is required.

NOTE: This form is not to be used for the Child Support Intercept System nor are child support forms to be used for this system.

Submit this form to:

State Department of Social Services Fraud Program Management Bureau Attention Intercept Coordinator 744 P Street, M.S. 19-26 Sacramento, CA 95814

LIMITED ASSIGNMENT OF DELINQUENT RESTITUTION

collection of said restitution 12419.5. This assignment is	es with delinquent e Department of Soc on pursuant to Cali for the limited n	ifornia Government Code Section
CWD Director's Name		
CWD Director's Signature		
ond bit econ a signature		Date
State Department of Social Se	rvices and I am in entified by the co al restitution owe	errect Social Security Number,
I declare under penalty of per	rjury that the for	regoing is true and correct.
I declare under penalty of per		
	day of	
Dated this	day of	, 1986, in

State Department of So. Al Services Fraud Program Management Bureau 744 P Street M.S. 19-26 Sacramento, CA 95814

Attention: Intercept Coordinator

	County			Agency Co	de: DK	
SUBJECT:	Interagency Offset	Program	- Modifi	ication Re	quest(s)	
Type Code (1)	Social Security Account No. (9)	Name Control (4)	Agency Code (2)	Revised Amount Requested (9)	Agen	tion
1			DK		- coli ²² for ²² faith Millional for	
2			DK			
3 •	werkennen halm delt med 19 mm 19 mm de men den delt Paris Pa	·····	DK			
4			DK			
5			DK		WH	
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7 -			DK			
8			DK	which the state of		
9			DK		The state of the s	
10			DK	1.00	-	
11		***************************************	DK			
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17			DK			
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19			DK _			
20			DK			

Name: Title: AFDC/FS INTERCEPT PROGRAM: RESTITUTION ACCOUNT INPUT DOCUMENT

State Department of Social Services Computer Facilities Eureau Production Controls Attention AFDC/FS Intercept Program 744 P Street, M.S. 19-13 Sacramento, CA 95814

					. _	
				62		3
Name				47		
Ounty Number	03 Social Security Number 71		03 Social Security Number 71		03 Social Security Number 77	38 Dollar Amount Delinquent 46

Worker/District #